

A STELLAR START WITH WEBCONTRACTOR FOR TAYLOR WOODROW

Taylor Woodrow recently made the move to WebContractor. Impressed by the user-friendly aspect of the platform, it was introduced as part of a drive to digitise processes across the business.



Our previous platform wasn't particularly user-friendly – manual effort was required which on a rare occasion, lead to payment notices being missed. This and the risk of applications for payment being issued informally is a big no in our business, so we wanted to implement a solution that would take this element away, making processes smoother for our teams.

We were instantly impressed with WebContractor, from simply logging in you can check the status of a payment notice and see where things are up to. Anyone within the chain can view it and each team member is prompted when required. Previously, our Quantity Surveyors would do an assessment, generate the payment notice, and no one else may have seen it at this point. With WebContractor, there are so many levels of approval that nothing can go a miss – it's so much more efficient and prevents teams from rushing, worrying about deadlines or missing anything. It's totally streamlined our process and we're really pleased.

Daniel Jameson Staunton - Managing Quantity Surveyor



THE BUSINESS

Taylor Woodrow is the civil engineering division of VINCI Construction UK which forms part of VINCI, a world leader in concessions and construction. The VINCI name symbolises the best in creativity and technological mastery, befitting for a Group that harnesses a culture of innovation to deliver technical expertise in tackling the most complex of projects.

Working across rail, highways, strategic infrastructure and energy, Taylor Woodrow delivers complex infrastructure projects that change the face of society.

THE CHALLENGE

Taylor Woodrow's senior team decided it was time to review their processes and introduce a new, digital way of working as well as providing the very best service to subcontractors. A platform was needed that would smooth out any issues, save costs and reduce manual effort in processing payments.

THE SOLUTION: INTRODUCING WEBCONTRACTOR

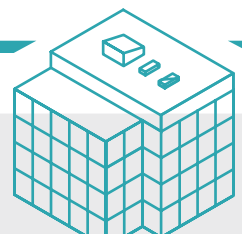
Since introducing WebContractor, Taylor Woodrow have shared that processes around the payment of subcontractors are more efficient. The team have picked up the platform and it has seamlessly fitted into existing systems.

Commenting on the initial few months, Daniel said: "We've all picked up the platform really well, but the level of support we get has been fantastic. We have weekly meetings but aside from that, our team send emails and ask quick questions here and there, and the WebContractor team respond immediately resolving our queries.



We have been using WebContractor on a number of our projects for almost 12 months now. Feedback from our commercial teams has been very positive, and it has provided efficiency gains for Taylor Woodrow and greater visibility to our subcontractors. From a finance perspective it provides us with more transparency, greater auditability, and improved efficiency. It also helps Taylor Woodrow contribute towards its carbon neutral ambitions by reducing paper through the digitisation of processes.

Mehmet Osman - Finance Director



“What’s great about WebContractor is it has benefits for our subcontractors too, as they can use the solution and receive notifications, so it gives them reassurance that their invoice is being looked at and lets them know of any issues.”

Alongside daily emails and reminders, WebContractor offers a dashboard – which makes it quick and easy for Quantity Surveyors to track, monitor and categorise invoices. Providing a central point for everyone to review, it helps to ensure all notices are paid on time and flags when action is required.

Taylor Woodrow will look to roll out the use of WebContractor across all of its projects. Daniel added: “Since introducing the solution, we have a structure that enables us as a team to get everything done in advance, and allows a sign off period. It’s made everything very straight forward for us as a business and has saved huge amounts of time and cost.”



TAKE CONTROL OF SUBCONTRACTOR MANAGEMENT AND COMPLIANCE

WebContractor is an online portal for the end-to-end management and visibility of Applications for Payment. To find out how it could help your business, please contact us.